



NATIONAL ASSOCIATION FOR SHOPLIFTING PREVENTION®
...because shoplifting steals from all of us

Shoplifters Alternative Course (SA Course)

ANNUAL STATISTICAL REPORT

Prepared for

**Venango County Court Supervision Services
Venango County, PA**

SUMMARY INFORMATION

		<u>Your Clients</u>	<u>National Average</u>
Percent Completing Program And Grade:	A's or B's	96%	94%
	C's or D's	4%	5%
Percent Not Completing Program:	Incomplete	0%	1%
Risk Assessment:	Low Risk	54%	55%
	Moderate Risk	25%	18%
	High Risk	21%	27%
Program Evaluation By Clients (Education Segment only)	Grade	94%	96%
Period: 01/01/2017 to 12/31/2017		Total Cases: 24	

Shoplifter Personal Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
60. Age at last birthday?						
• 17 to 30	2	5	6	13	54%	62%
• 31 to 44	2	1	3	6	25%	21%
• 45 to 59	1	0	3	4	17%	12%
• 60 or older	0	0	1	1	4%	5%
61. Sex and marital status:						
• Single Male	2	1	4	7	29%	28%
• Married Male	0	0	1	1	4%	7%
• Single Female	2	5	5	12	50%	49%
• Married Female	1	0	3	4	17%	16%
62. Highest education level achieved:						
• High school graduate	2	2	8	12	50%	40%
• College/trade school graduate	2	1	2	5	21%	26%
• Still in school (high/college/trade)	0	0	0	0	0%	22%
• Dropped out of high school	1	3	3	7	29%	12%
63. Weekly job earnings when caught:						
• Less than \$250 per week	0	2	2	4	17%	22%
• \$250 to \$500 per week	1	0	1	2	8%	23%
• Over \$500 per week	0	1	2	3	13%	11%
• Was not working when caught	4	3	8	15	63%	44%
64. Were you ever in trouble with the law before?						
• Yes - for shoplifting only	1	0	0	1	4%	9%
• Yes - for other crimes only	0	1	4	5	21%	17%
• Yes - for shoplifting and other crimes	2	0	0	2	8%	5%
• Never in trouble with the law before	2	5	9	16	67%	69%

* Highlights the comparison figures for other counties nationwide who use the SA Course Program.

End: Personal Profile

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
101. At what age did you first shoplift something?						
• Twelve or less	2	0	0	2	8%	8%
• 13 to 16	1	3	0	4	17%	12%
• 17 to 19	0	2	2	4	17%	26%
• 20 or older	2	1	11	14	58%	54%
70. How long have you been shoplifting?						
• Less than one year	1	0	4	5	21%	22%
• 1 to 5 years	1	3	0	4	17%	12%
• over 5 years	1	0	0	1	4%	7%
• This was my first time	2	3	9	14	58%	58%
71. About how often did you shoplift in the 12 months before getting caught?						
• Almost everyday	0	0	0	0	0%	3%
• About once a week	0	0	0	0	0%	7%
• Only once in a while	3	4	4	11	46%	27%
• Never shoplifted before	2	2	9	13	54%	63%
72. How many items did you take when you shoplifted? (if you shoplifted more than once, how many do you usually take?)						
• One	1	2	7	10	43%	32%
• Two	0	1	2	3	13%	19%
• Three	1	1	1	3	13%	15%
• More than three	3	2	2	7	30%	33%
69. On the day you were caught, what was the total value of the things you shoplifted?						
• Under \$25	2	1	7	10	42%	26%
• \$25-\$100	3	3	5	11	46%	46%
• \$101-\$500	0	2	1	3	13%	24%
• Over \$500	0	0	0	0	0%	4%
74. What did you do most often with the things you shoplifted?						
• Used things myself	5	4	6	15	75%	54%
• Gave things away	0	1	1	2	10%	7%
• Sold the things	0	0	0	0	0%	5%
• Never used the things	0	1	2	3	15%	33%

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
75. Did you ever try to return shoplifted items to get a cash refund?						
• Never did	4	5	13	22	92%	91%
• Sometimes did it	0	1	0	1	4%	6%
• Did it often	1	0	0	1	4%	1%
• Did it all the time	0	0	0	0	0%	1%
77. On the day you were caught, how carefully did you plan to shoplift the specific item(s) you stole?						
• Very carefully	0	0	0	0	0%	3%
• Somewhat carefully	0	0	0	0	0%	9%
• Not very carefully	0	2	0	2	8%	16%
• Didn't plan it	5	4	13	22	92%	71%
68. How many people do you know who shoplift?						
• No one	1	1	7	9	38%	50%
• One or more friends	3	2	5	10	42%	38%
• One or more family members	0	0	0	0	0%	4%
• Friends and family members	1	3	1	5	21%	8%
109. When you were caught this time, did you shoplift alone or with a friend(s) or family member(s)?						
• Alone	4	2	11	17	71%	63%
• With friend(s)	1	4	0	5	21%	26%
• With family member(s)	0	0	2	2	8%	9%
• With friend and family member(s)	0	0	0	0	0%	2%
110. How many friends or family members know about your shoplifting activity?						
• One	0	2	3	5	21%	22%
• Two	1	0	2	3	13%	17%
• Three or more	2	4	4	10	42%	31%
• No-one knows	2	0	4	6	25%	30%
73. When you shoplifted, did you ever take things from a store that you could not use?						
• Never	5	4	6	15	63%	46%
• Sometimes	0	0	1	1	4%	9%
• Frequently	0	0	0	0	0%	2%
• Never shoplifted before	0	2	6	8	33%	43%

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
76. How often did you have the money (or credit card) to pay for the items you shoplifted?						
• Always	0	0	1	1	6%	30%
• Most of the time	1	1	1	3	18%	14%
• Sometimes	2	1	1	4	24%	26%
• Never	2	2	5	9	53%	29%
80. How many times have you been caught shoplifting by a store but were <u>released</u> and not turned over to the police <u>before</u> this incident?						
• Once	0	0	0	0	0%	8%
• Twice	0	0	0	0	0%	2%
• Three times or more	0	0	0	0	0%	1%
• Never	5	6	13	24	100%	89%
81. How many times have you been caught shoplifting and turned over to the police <u>before</u> this incident?						
• Once	2	0	1	3	13%	10%
• Twice	1	0	0	1	4%	3%
• Three times or more	0	0	0	0	0%	1%
• Never	2	6	12	20	83%	86%
107. In some states, shoplifters are required to pay a penalty to the store of up to \$200 when caught. In your opinion, what should retailers do when they catch a shoplifter?						
• Charge them a penalty and <u>don't</u> call the police	1	3	4	8	33%	35%
• Charge them and <u>also</u> call the police	2	1	3	6	25%	29%
• Just call the police	2	0	5	7	29%	25%
• Do something else	0	2	1	3	13%	12%
108. Has a retailer ever charged you a penalty after being caught shoplifting?						
• Once	0	3	5	8	33%	32%
• Twice	1	0	1	2	8%	3%
• Three times or more	0	0	0	0	0%	1%
• Never charged a penalty	4	3	7	14	58%	64%

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End: Activity Profile

Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
65. Why do you think you shoplifted?						
• Because I am poor and needed the item(s) to stay alive.	2	0	0	2	13%	17%
• Because I wanted it but didn't have the money to spend	1	1	2	4	27%	38%
• Because I was depressed, confused or angry	2	3	4	9	60%	39%
• Because I wanted to see if I could get away with it	0	0	0	0	0%	6%
66. Are you normally a trustworthy person?						
• Almost never	0	0	0	0	0%	1%
• Sometimes	0	0	0	0	0%	3%
• Most of the time	1	3	2	6	25%	20%
• Almost always	4	3	11	18	75%	76%
67. What word(s) best describe(s) you?						
• Happy or okay	1	4	13	18	75%	67%
• Lucky	1	0	0	1	4%	4%
• Angry about my life	0	0	0	0	0%	5%
• Sad, depressed or confused	3	2	0	5	21%	23%
78. Before this incident, how often did you shoplift to make yourself feel better?						
• Never	0	2	5	7	29%	35%
• Sometimes	3	3	0	6	25%	19%
• Almost always	0	0	0	0	0%	4%
• Never shoplifted before this incident	2	1	8	11	46%	41%
102. Just before you shoplifted this time, were you upset about anything?						
• A family (or friend) problem	1	4	5	10	42%	32%
• A work problem	1	1	2	4	17%	14%
• A health problem	0	0	0	0	0%	9%
• No problem upset me	3	1	6	10	42%	45%
103. Just before you shoplifted this time did you recently experience a financial loss?						
• Loss of income	3	3	3	9	38%	33%
• Unexpected expense	0	1	1	2	8%	18%
• Repair bill	0	0	1	1	4%	2%
• No financial loss	2	2	8	12	50%	47%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
104. Just before you shoplifted this time, did you have any of the following feelings?						
• Depression or anxiety	4	2	4	10	42%	37%
• Frustration or anger	0	1	1	2	8%	12%
• Under Pressure	0	2	3	5	21%	19%
• None of the above	1	1	5	7	29%	32%
79. How did you see shoplifting before you were caught?						
• No big deal, everyone does it	0	1	0	1	4%	9%
• No big deal, no one gets hurt	1	1	1	3	13%	9%
• It's OK as long as you don't get caught	0	1	0	1	4%	7%
• I knew it was wrong	4	3	12	19	79%	74%
105. In your opinion, should shoplifters be required to take this course? (indicate percentage)						
• Yes - 100%	2	3	9	14	58%	77%
• Yes - 99%	0	1	3	4	17%	6%
• Yes - 98%	1	1	1	3	13%	6%
• Yes - 97% or less	2	1	0	3	13%	12%
106. Which store security measure do you fear the most?						
• Closed circuit television cameras	2	3	4	9	38%	45%
• Alert salespeople	1	1	3	5	21%	13%
• Electronic security tags on items	1	1	1	3	13%	12%
• Security guards	1	1	5	7	29%	30%
83. How difficult will it be for you to stop shoplifting forever?						
• No problem	3	5	13	21	88%	88%
• A little difficult	2	1	0	3	13%	9%
• Very difficult	0	0	0	0	0%	2%
• I don't plan to stop	0	0	0	0	0%	1%
86. Who is to blame for you becoming a shoplifter?						
• Friend	1	1	0	2	8%	4%
• Spouse	0	1	0	1	4%	1%
• Other family member	0	0	0	0	0%	1%
• Myself	4	4	13	21	88%	94%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
87. Who will be to blame if you don't stop shoplifting in the future?						
• Friend	1	0	0	1	4%	1%
• Spouse	0	0	0	0	0%	0%
• Other family member	0	0	0	0	0%	0%
• Myself	4	6	13	23	96%	99%
84. What do you expect will happen if you are caught shoplifting again?						
• They will ask me to pay and let me go	0	0	0	0	0%	1%
• They will warn me and let me go	0	0	0	0	0%	0%
• I'll be arrested	5	5	12	22	92%	87%
• I have no idea	0	1	1	2	8%	12%
85. What do you think should happen to someone like you if he or she is caught shoplifting again?						
• Asked to pay for things shoplifted	0	1	2	3	13%	9%
• Given last warning and let go	0	1	0	1	4%	6%
• Be arrested	4	4	9	17	71%	56%
• Given counseling or other help	1	0	2	3	13%	29%
82. How would you describe your life right now?						
• Pretty much OK, except for this shoplifting incident	2	1	12	15	63%	62%
• Okay, but I feel important things are missing in my life	0	2	0	2	8%	14%
• A lot of the time I feel depressed confused or angry	2	1	0	3	13%	13%
• Really lousy, nothing is going right for me	1	2	1	4	17%	10%
88. What are the chances you will never shoplift again?						
• 100%	3	4	13	20	83%	85%
• 90%	1	2	0	3	13%	10%
• 50%	0	0	0	0	0%	2%
• Probably will shoplift again	1	0	0	1	4%	3%
89. If you could get free counseling to help you stop shoplifting, would you want it?						
• Yes	1	1	2	4	17%	28%
• No, because I don't need it	2	1	10	13	54%	51%
• No, because I expect my life to be better soon	0	3	1	4	17%	14%
• No, because I just don't want it	2	1	0	3	13%	6%

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End: Perceptions/Feelings